

## STUDENT SUCCESS | GOAL # 1

### MEASURABLE OUTCOME | ACCOMPLISHMENTS AND UPDATES

#### 1A | Significantly improve student success in crucial areas:

1A.1| 986 Associate degrees and transfers, Certificates of Achievement, and Certificates of Proficiency were awarded to students during the 2013-2014 academic year (many students earned more than one degree and certificate during the academic year). The Completion Campaign was a measure engaged by the institution to increase the number of students who earned a degree and certificate this month. It was a presidential directive lead by the VPSS office designed to encourage students who had completed 45 degree applicable units by end of December 2013 and who were continuing students to petition for a their degree with a counselor through email blasts and SARS robot calls.

1A.5 | Counseling 200A & 201 are institutionalized; all incoming students must register for the Orientation class as part of Senate Bill 1456, prior to registering for classes. Upon completion of the class students have an abbreviated SEP (Student Education Plan), identified courses each student needs to matriculate for one or two semesters. Students will make contact with a counselor to develop a comprehensive SEP afterwards which is defined as an educational plan until the student graduates and/or transfers to a four year institution.

# 1B | Ensure that students are able to receive their financial aid disbursements within 60 days of the completion of their files:

Currently the Laney College Financial Aid Office has processed all outstanding files; this achievement was accomplished effective April 17, 2014 in spite of the human resource shortage the office had experienced since August 2013. Students are able to be served immediately and any new FAFSA application is processed without any departmental delays.

The financial aid office received three financial aid specialists who made intra-district transfers with a specific request to work in the Laney College financial aid office.

We are happy to report that summer 2014 is the last semester that the college will need to manually process financial aid applications. The department anticipates receiving 100 new summer applications and 300-400 continuing students who will receive financial aid. Summer financial aid disbursements will be available on students Higher One Card the day before classes begin. Ongoing collaboration with college faculty submitting their final grades on time is essential to students being able to receive their summer financial aid in a timely fashion because the department is required to review SAP (satisfactory academic progress) to ensure that students are maintaining at least a 2.0 GPA in order to continue receiving federal financial aid.

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The PeopleSoft financial aid module has been implemented and is live for 2014-2015 FAFSA applications. The new module automatically processes students' applications and there is a portal informing students of next steps for receiving their financial aid.

The SAFE system (what the district has used for nearly 30 years) will be ran simultaneously with the new PeopleSoft financial aid module during the 2014-2015 academic year as a contingency plan.

Kent Nguyen is Laney College's new Financial Aid Supervisor effective May 19, 2014. The FAO has a hiring committee for the vacant Financial Aid Placement Assistant position and we are anticipating that the Request to Advertise for the FWS Student Employment Specialist position will be advertised through human resources soon.

#### 1C | Adapt college programs in order to meet the community needs:

A comprehensive definition for learning communities at Laney College is complete and listed in the college catalog on pages 45 - 47. The division of community leadership and civic engagement is working in collaboration with the directors of learning communities to develop standards and outcomes for learning communities.

The college has two learning communities that are accelerated through their pedagogical practices, The CTE Pathway program and the APASS ESL cohort.

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