# Student Learning Outcomes and Assessment Manual

Laney College

#### **Acknowledgements and Thanks**

Much of this material was written by Marcy Alancraig at Cabrillo College. Additions and modifications were made by Cheli Fossum at Laney College.

Huge, extravagant thanks to Marcy Alancraig for generously allowing us to use and modify her work.

Note that throughout this manual, much reference is made to Cabrillo College and its faculty. The ideas and framework of this learner-centered approach are supported by lots of research AND by the actual experience of real people (Cabrillo faculty) that participated in the Learner Outcomes Summer Institute. We thank them for trying out these methods for us so that we can learn from their experiences.

Check the Learning Assessment Committee website for more information: <a href="https://www.laney.peralta.edu/learningassessment">www.laney.peralta.edu/learningassessment</a>

August 2007

#### **Table of Contents**

Overview	5
General Information on Student Learning Outcomes	5
Part 1: Background and Overview	7
Introduction: What Is Assessment And Why Are We Doing It?	
Overview of the Assessment Process	
Overview of the Assessment Process_	10
Part 2: Writing Student Learning Outcomes	12
SLOs versus Course Objectives	13
Knowledge Outcomes_	14
Skills and Abilities Outcomes	15
Attitude Outcomes	
Writing Student Learning Outcomes	
Sample Student Learning Outcomes	
Sample Student Learning Outcomes written by Laney College instructors	
Writing Student Learning Outcomes Worksheet	
Checklist for Writing Student Learning Outcomes	25
Part 3: Aligning Course Activities with SLOs	26
Overview	27
Aligning Activities with Outcomes: Skeleton Building	
Course Alignment Worksheet I	
Skeleton Checklist	
Assignment Evaluation	31
Assignment Evaluation Worksheet	32
Assignment Skills to Class Activities To Outcomes	
Course Alignment Worksheet II	
Working with Different Learning Styles	
Identifying Your Learning Style	
Identifying Learning Styles Worksheet	
Analyzing Your Teaching Methods	
Designing New Activities	
Revised Course Alignment Worksheet	44
Learner-Centered Teaching	
Learner-Centered Teaching: The Theory	
Sources for Active Learning	51
Analyzing Your Teaching	52
Part 4: Assessing Student Mastery of SLOs	53
Assessment Methods_	54
Using Rubrics – Overview	56
Introduction to Rubrics	57
Sample Rubrics	
How to Construct a Rubric	74

Rubric Scoring and Translation to Grades	74
Defining Rubric Components	76
Rubric Component Worksheet	76
Describing Levels of Success	77
Making A Rubric Document	82
How to Use a Rubric to Collect Assessment Information	83
Resources – Rubrics	84
Part 5: Program Outcomes and Assessment	85
Program Outcomes	86
Process for Determining Program Outcomes	87
Checking for Alignment	88
Program Outcomes Alignment Matrix	88
Assessing Program Outcomes	90
Resources	92

#### Overview

This workbook is designed to help you use Student Learning Outcomes (SLOs) in the classroom. It is created for faculty who are interested in learning how to use SLOs effectively as part of your course.

The workbook has five main sections:

- 1. Background and Overview
- 2. Writing Student Learning Outcomes
- 3. Aligning Classroom Activities with SLOs
- 4. Assessing Student Mastery of SLOs
- 5. Program Outcomes and Assessment

It will be helpful to read all of the following sections to understand how organizing a course around its SLOs will improve the teaching and learning experience.

#### **General Information on Student Learning Outcomes**

In the new Accreditation Standards, a Student Learning Outcome (SLO) describes the:

- knowledge
- skills
- abilities
- attitudes

that students have attained by the end of any set of college experiences – classes, occupational programs, degrees and certificates and even encounters with Student Services or the Library. The stress is on what students can **DO** with what they have learned, resulting in some sort of product that can be evaluated.

Faculty must articulate student learning outcomes for each **course**, each **occupational program** and each **degree** and **certificate** that the school offers. Then, they must design assessments or evaluations that provide students with an opportunity to demonstrate what they have learned. Evaluating those assessments gives information to both the student and to the faculty member about how successful the learning experience has been.

In the classroom, the new Accreditation Standards require that SLOs become an integral part of every syllabus. SLOs should also act as a guide for classroom activities and direct classroom assessments or evaluations.

#### **Theory**

This approach to teaching asserts that "covering" material during a course does not necessarily **guarantee** that students learn it. The instructor has delivered the course, but how do we know if

the students have truly absorbed the material, or better yet, can apply it? The new Accreditation Standards state that success and retention are no longer considered an accurate way of answering that question. Success is determined by students emerging from courses with integrated, higher learning skills that they can **demonstrate** to others. Those demonstrations are the proof that they have truly learned.

Another keystone of the theory is the belief that students perform better when they know exactly what is expected of them, including what they will be required to do and how it will be evaluated. What defines an A, B or C paper or project should be public knowledge. This concept of **transparency** is key to using SLO's successfully in the classroom.

The final key concept is **practice.** Before being evaluated on an SLO, students should have the opportunity to practice the skill or tasks that compose it.

#### **Practical Experience**

Feeling bewildered by all this? Confused? Skeptical? You're in luck! Many Cabrillo College faculty have actually had some practical experience with this approach to teaching through the Learner Outcomes Summer Institute. Most scoffed in the beginning, but found that this teaching model was useful and that it worked. Their experience shapes the materials you'll find in this workbook.

Beginning in 1999, Cabrillo College began exploring the use of SLOs in the classroom through the Institute. The sixty faculty trained by the institute discovered that this "new" approach to learning was actually something they had been doing all along, but with a few new wrinkles. Every instructor possessed well-defined goals and grading criteria, but many had not put them in writing or taken the step to share them with students. Most Institute faculty found that using SLOs did not necessarily require that they change their approach to teaching, but asked instead that they articulate the one they were already using.

Faculty also found that using this approach resulted in a more streamlined and effective course. Once activities were integrated with outcomes and their assessments, the course became more focused and exciting.

Finally, faculty found that the teaching model did not improve their success and retention rates, the old methods of measuring learning. But successful students seemed to be learning more in depth. Why? If true success is measured by what students can **do** with the material they are learning, rather than what the teacher covers, then the focus shifts to the students. Cabrillo faculty found that students, as always, varied in their willingness and ability to participate in their classroom experiences. However, greatly increased communication resulted from both the key concepts of transparency and practice. Students argued less about their grades because they were aware of the criteria that formed them, and they had a better idea of how to improve. Grading was more consistent and, in some cases, more rigorous.

## Part 1: Background and Overview

#### Introduction: What Is Assessment And Why Are We Doing It?

#### What Is Assessment?

"Assessment is the ongoing process of:

- Establishing clear, measurable expected *outcomes* of student learning.
- Ensuring that students have sufficient *opportunities* to achieve those outcomes.
- Systematically gathering, analyzing, and interpreting *evidence* to determine how well student learning matches our expectations.
- Using the resulting information to understand and *improve* student learning."

(Linda Suskie, Assessing Student Learning: A Common Sense Guide, p. 3.)

#### Why do assessment?

"Faculty should be curious to learn how their teaching impacts student learning and, as rational decision-makers, they should want to reflect on evidence, rather than rely on conjecture, to guide decision-making." (Mary Allen, *Assessing Academic Programs in Higher Education*, p. 13.)

There are three broad reasons for doing outcomes assessment: accountability, accreditation, and improvement.

#### Accountability:

We are teaching courses that fulfill requirements for transfer, occupational programs, and so on. But how do we know if students are really learning what we are teaching? For that matter, how does anyone (a third party) know if our teaching was effective? Recently, there have been calls for accountability in education. (Just as we all want CEOs, public officials, etc. to be accountable.) We should be able to show evidence that our teaching is effective.

#### **Accreditation:**

For the K-12 educational system, "No Child Left Behind" is a way for schools to be held accountable. However, we would really like to avoid that kind of standardized testing and evaluation of students at the college level, for very good reasons. The Department of Education would like to require standardized testing for accountability in higher education, but the accrediting commissions have been vigorously fighting for a different system, one of peer review. The idea is this: if we faculty define our learning goals and standards and then collect evidence of student learning, we *are* demonstrating accountability in a way that is flexible and non-formulaic. If we as faculty and college staff refuse to participate in the new accreditation requirements, it could mean that eventually we actually would have standardized testing and evaluation that is not of our choosing and that we do not value.

The new accreditation standards are the *alternative* to standardization. There is a great deal of flexibility allowed in meeting the standards. Different colleges can meet the requirements in a variety of ways. This means that each college can design a system that works with the campus culture. However, because it's so flexible, there is no standardized set of directions for how to actually accomplish what we are asked to do. We can use the experiences of colleges that are further along in the process, in addition to inventing our own processes.

#### **Improvement:**

The good news about the new standards is that they are considered "best practice" and these methods really do lead to improvement. There is a great deal of research showing the effectiveness of this approach. By shifting our focus to what we teach or cover to what the students are actually learning, we become more effective teachers.

#### Accreditation Requires Defining and Assessing Student Learning Outcomes

From "Introduction to the Accreditation Standards" by ACCJC:

The primary purpose of an ACCJC-accredited institution is to foster learning in its students. An effective institution ensures that its resources and processes support student learning, continuously assesses that learning, and pursues institutional excellence and improvement. An effective institution maintains an ongoing, self-reflective dialogue about its quality and improvement.

Note the emphasis on a "self-reflective dialogue". It turns out that thinking about the way we're doing things and talking with each other about what we're doing and why is healthy and leads to better practices.

The "new" accreditation standards were adopted in 2002. Our self-study report will be written during the 2007-2008 and the accreditation team will visit our school during the following year (2008-2009).

The accreditation standards frequently mention student learning outcomes and assessment. From Standard II, section A, part c: "The institution identifies student learning outcomes for courses, programs, certificates, and degrees; assesses student achievement of those outcomes; and uses assessment results to make improvements."

In addition, other aspects of the institution, such as student services, the library and other learning support services, human resources, physical resources, technology resources, and financial resources are supposed to be regularly evaluated or assessed. The results of the evaluations are to be used as a basis of improvement.

In short, we are defining student learning outcomes and assessing those outcomes because it is required for accreditation. However, the reason behind the requirement is that it is good practice.

#### **Overview of the Assessment Process**

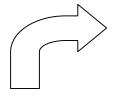
Before describing the individual tasks in detail, it helps to have an overview of what we will be expected to do.

#### **Steps in the Assessment Cycle**

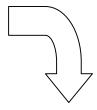
For each area (course, program, degree, certificate, student services unit, etc.), we are required to:

- 1. Define our expected student learning outcomes (what we would like students to learn from the course/program/etc.).
- 2. Develop means of assessment and decide on criteria for success.
- 3. Check for alignment between the curriculum and the outcomes.
- 4. Give students opportunities to learn.
- 5. Assess whether or not that learning has occurred.
- 6. Compile assessment results.
- 7. Analyze and reflect on the information.
- 8. Plan and implement changes as a result of what we learned from the assessment. (This is often called "closing the loop".)
- 9. Repeat. (This must be an ongoing process throughout the years not only when we're preparing for accreditation!)

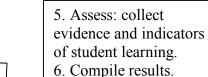
#### The Assessment Cycle



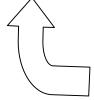
- 1. Define intended Student Learning Outcomes.
- 2. Develop means of assessment and decide on criteria for success

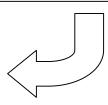


- 7. Analyze and reflect on the results.
- 8. Plan and implement changes for improvement.
- 9. Repeat.



- 3. Check for alignment between the curriculum and the outcomes.
- 4. Give students opportunities to learn and get feedback.





Sometimes, when instructors first hear about assessment, they are under the mistaken impression that we already do assessment when we assign grades to students. It turns out that assessment isn't the same as assigning grades. Grades alone do not give enough information on specific strengths and weaknesses of students or of the class as a whole. For example, if a student gets a B in a class, that B grade doesn't tell us whether the student submitted consistently very good work or if the student did excellent work on some assignments and average work on other assignments. In addition, grading standards might be vague or inconsistent, while assessment information is very specific. Assessment information can tell you what aspects the entire class did well on or things that were difficult for many students. Instead of focusing on how individual students performed, assessment results give us information on what aspects or assignments most students had trouble with, and by using the assessment results for improvement, the instructor can focus on improving the course or the delivery or the assignments so that a greater proportion of students are successful, or so that deeper learning occurs for more students.

Assessment is not meant to identify individual students or individual instructors. It will not be used for faculty evaluation. There is no shame in having disappointing assessment results, as long as you make a plan for improvement and then actually implement the plan. What's important is willingness, curiosity, and honesty. If we focus on questions or goals that are too easy, we're missing the point and missing valuable opportunities for making things better.

# Part 2: Writing Student Learning Outcomes

#### **SLOs versus Course Objectives**

Student Learning Outcomes for the classroom describe the knowledge, skills, abilities or attitudes that a student can **demonstrate** by the end of your course.

- Don't think about content or coverage consider what students should be able to **DO** with what they've learned by the end of the semester.
- How will students **demonstrate** this?
- What can they **produce** to show faculty that they have learned to apply their new knowledge?

When trying to define Student Learning Outcomes for a course, think of the big picture. SLOs:

- Describe the broadest goals for the class, ones that require **higher-level** thinking abilities.
- Require students to **synthesize** many discrete skills or areas of content.
- Ask them to then **produce** something papers, projects, portfolios, demonstrations, performances, art works, exams etc. that **applies** what they have learned.
- Require faculty to **evaluate** or **assess** the product to measure a student's achievement or mastery of the outcomes.

Course objectives are on smaller scale, describing small, discrete skills or "nuts and bolts" that require basic thinking skills. They are subsets of outcomes. Think of objectives as the building blocks used to produce whatever is used to demonstrate mastery of an outcome. Objectives can be practiced and assessed individually, but are usually only a portion of an overall project or application.

Objectives	Outcomes
Objectives describe skills, tools or content that a student will master by the end of course.	Outcomes describe over-arching goals that a student will be able to demonstrate by the end of a course.
Objectives require the use of basic thinking skills such as knowledge, comprehension and application.	Outcomes require the use of higher level thinking skills such as analysis, synthesis and evaluation.
Objectives do not necessarily result in a product. Most often, objectives are synthesized or combined to produce something that measures an outcome.	Outcomes result in a product that can be measured and assessed.

The following three pages consist of active verbs from "Bloom's Taxonomy" that can be used to write either objectives or outcomes. The columns closer to the left on each of the charts represent objectives (simpler skills), while the columns closer to the right represent outcomes (higher-order skills requiring synthesis). These charts were developed by Janet Fulks and Kate Pluta from Bakersfield College. Note that there is a **flow**, a line of progression from the most basic objectives to the most sophisticated outcomes.



#### Cognitive Domain (Bloom's Taxonomy) Learning Outcomes Related To Knowledge

Knowledge	Comprehension	Application	Analysis	Synthesis	Evaluation
Student remembers or recognizes information or specifics as communicated with little personal assimilation.	Student grasps the meaning behind the information and interprets, translates, or comprehends the information.	Student uses information to relate and apply it to a new situation with minimal instructor input.	Student discriminates, organizes, and scrutinizes assumptions in an attempt to identify evidence for a conclusion.	Student creatively applies knowledge and analysis to integrate concepts or construct an overall theory.	Student judges or evaluates information based upon standards and criteria, values and opinions.
Cite Label List Enumerate Identify Imitate Match Name Quote Recall Reproduce State Write	Convert Define Describe Discuss Estimate Explain Generalize Identify Illustrate Locate Paraphrase Restate Summarize	Apply Chart Compute Demonstrate Determine Dramatize Establish Make Manipulate Prepare Project Solve Use	Analyze Compare Contrast Correlate Diagram Dissect Differentiate Distinguish Infer Investigate Limit Outline Separate	Assemble Create Construct Design Develop Formulate Generate Hypothesize Initiate Invent Modify Reframe Synthesize	Access Appraise Conclude Critique Decide Defend Diagnose Evaluate Judge Justify Rank Recommen d Support

Basic Knowledge Level More Sophisticated Higher Level Thinking Critical Thinking



#### Psychomotor Domain (Bloom's Taxonomy) Learning Outcomes Related To Skills

Observe	Model	Recognize Standards	Correct	Apply	Coach
Students translate sensory input into physical tasks or activities.	Students are able to replicate a fundamental skill or task.	Students recognize standards or criteria important to perform a skill or task correctly.	Students use standards to evaluate their own performances and make corrections.	Students apply this skill to real life situations.	Students are able to instruct or train others to perform this skill in other situations.
Hear Identify Observe See Smell Taste Touch Watch  *Usually no outcomes or objectives written at this level.	Attempt Copy Follow Imitate Mimic Model Reenact Repeat Reproduce Show Try	Check Detect Discriminate Differentiate Distinguish Notice Perceive Recognize Select	Adapt Adjust Alter Change Correct Customize Develop Improve Manipulate Modify Practice Revise	Build Compose Construct Create Design Originate Produce	Demonstrate Exhibit Illustrate Instruct Teach Train

Basic Knowledge Basic Skills Level More Sophisticated Skills Higher Level Abilities Critical Understanding of Performance



# Affective Domain (Bloom's Taxonomy) Learning Outcomes Related To Attitudes, Behaviors, and Values

Receiving	Responding	Valuing	Organizing	Characterizing
Students become aware of an attitude, behavior, or value.	Students exhibit a reaction or change as a result of exposure to an attitude, behavior, or value.	Students recognize value and display this through involvement or commitment.	Students determine a new value or behavior as important or a priority.	Students integrate consistent behavior as a naturalized value in spite of discomfort or cost. The value is recognized as a part of the person's character.
Accept Attend Describe Explain Locate Observe Realize Receive Recognize	Behave Comply Cooperate Discuss Examine Follow Model Present Respond Show Studies	Accept Adapt Balance Choose Differentiate Defend Influence Prefer Recognize Seek Value	Adapt Adjust Alter Change Customize Develop Improve Manipulate Modify Practice Revise	Authenticate Characterize Defend Display Embody Habituate Internalize Produce Represent Validate Verify

Elementary Values and Behaviors Inherited Value System Egocentric View More Highly Developed Attitudes Well Thought-out Value System Higher Level Abilities to Identify and Articulate Others' Values

#### **Writing Student Learning Outcomes**

Student Learning Outcomes (SLOs) describe what a student should be able to DO at the end of a course or program.

- SLOs use action verbs from Bloom's Taxonomy with an emphasis on higher-order thinking skills.
- There should be 3-8 SLOs for each class or program. When in doubt, fewer is better. Between 3 5 outcomes is optimal.
- Course SLOs should be included in course syllabi. Program SLOs should be published on the department's website.
- SLOs should be the same for all sections of a course. However, each instructor may include on their course syllabi additional outcomes and/or course expectations.
- SLOs should be written in language that students (and those outside the field) are able to understand.
- SLOs are typically not content-specific.
- SLOs should focus on big-picture, overarching concepts, skills, or attitudes.
- SLOs ask students to apply what they have learned.
- SLOs must be assessable and should suggest or imply an assessment. If they do include the method of assessment, it should not be too specific a given SLO for a course should be appropriate for anyone teaching the course.
- Avoid starting SLOs with the words such as "understand", "learn", "know", etc. since these indicate internal mental processes for the students. (It might be possible to use words like this if the assessment method is indicated in the SLO.) Focus instead on what students will be able to do, produce, or demonstrate.
- Ideally, each course or program should include SLOs from more than one domain (cognitive, psychomotor, and affective).
- When writing SLOs, think about how you will assess each one.
- It is acceptable for different courses to have some of the same SLOs. Since outcomes should be very broad, this is sometimes appropriate. However, objectives will be different for different courses.

#### **Sample Student Learning Outcomes**

Here are sample outcomes developed by Cabrillo faculty for course outlines. Note the verbs used and how they reflect higher level thinking skills, thus making them SLOs rather than objectives.

#### CEM 151 Construction Fundamentals: Principles and Practices

1. **Construct** a building applying the skills and knowledge obtained in this class.

#### ANTHRO 13 Forensic Anthropology

1. Using the basic principles of forensic anthropology, **analyze** skeletonized human remains to determine sex, age at death, height and genetic ancestry.

#### ATH 15HH Preseason Intercollegiate Water Polo - Men

1. **Analyze and customize** principles of cardiovascular fitness, muscular strength, endurance, and flexibility to water polo, and **apply** them to prevent injury.

#### DANCE 58 Street Dance and Hip Hop

1. **Perform,** with an increasing degree of proficiency, simple Hip Hop movements, **demonstrating** increasing control of skills pertaining to memorization, physical safety, body awareness, alignment, and aesthetic valuing.

#### CIS 103 Technical Support and Trouble Shooting

- 1. **Analyze** symptoms of host configuration errors.
- 2. **Solve** novel hardware and software problems.
- 3. Create technical documentation for user training.

#### CABT 131 Microsoft Word

1. **Analyze** communication requirements and **produce** professional-quality business documents, including letters, memoranda, and multi-page reports, using intermediate and advanced features of Microsoft Word.

#### JOUR 53 – Newspaper Production and Copy Editing

**Construct** visually attractive and readable newspaper pages by: 1. Using knowledge of effective design to fit graphical and text elements on newspaper pages and resolve problems with space constraints 2. Critiquing newspaper pages for design principles and design quality

#### Theatre Art (a series of courses)

#### TA 7 – Intro to Acting

**Select, analyze, and perform** selections from dramatic texts **utilizing** the performance skills of memorization, vocal projection, spatial awareness, stage directions and physical expression.

#### 10A – Beginning Acting

**Select, analyze, and perform** selections from dramatic texts **demonstrating increasing control** over the skills of memorization, vocal projection, spatial awareness, stage directions and physical expression.

#### 10B – Intermediate Acting

**Select, analyze, and perform** selections from dramatic texts **demonstrating consistent control** and use of the performance consistent skills of memorization, vocal projection, spatial awareness, stage directions and physical expression.

#### 10C – Advanced Acting

**Select, analyze, and perform** selections from dramatic texts **demonstrating a mastery** of the performance skills of memorization, vocal projection, spatial awareness, stage directions and physical expression.

#### English Composition series

#### 255 – Basic Writing

1. **Write** paragraphs and short essays **demonstrating** basic sentence-level competency and culminating in a portfolio. 2. **Comment** on ideas and writing strategies in reading assignments.

#### 100- Elements of Writing

1. Write essays demonstrating sustained clarity of intention, awareness of audience, and various writing techniques. 2. Articulate responses to readings in various genres.

#### 1A – College Composition

1. **Write essays**, including research-based writing, **demonstrating** academic rhetorical strategies and documentation. 2. **Analyze** and evaluate assigned and researched texts.

#### 1B – Composition and Literature

1. Write literary analysis, interpretation, and research-based essays. 2. Demonstrate close readings of literary texts for analysis and interpretation.

#### 2 – Critical Thinking

1. Write evidence-based essays demonstrating logical reasoning and argumentative skills. 2. Evaluate logical reasoning and argument in assigned and researched texts.

# **Sample Student Learning Outcomes** written by Laney College instructors

#### **Anthropology 3: Introduction to Cultural Anthropology**

- 1. **Describe** the diversity of cultures in the world as well as cultural universals.
- 2. **Apply** holistic analysis to social phenomena.
- 3. **Use** a holistic perspective to **teach** others about a culture other than their own.
- 4. **Analyze** the relationship between the individual and the social group.
- 5. **Display** appreciation for the value of different cultures and awareness of what we learn from them.
- 6. **Discuss** the dynamic nature of culture and processes of culture change.

#### **Graphic Arts 20 – Production Art and Design Studio**

- 1. **Demonstrate** fundamental sketching techniques and abilities.
- 2. **Create** visual sketches of a variety of fundamental graphic imaging techniques.
- 3. **Utilize** standard situational sequential problem solving techniques in developing creative graphic designs.
- 4. **Prepare** professional quality presentation art.
- 5. **Deliver** a verbal presentation of prepared design solutions to a group.
- 6. **Produce** a high quality student portfolio for design projects.

#### Journalism 55 - Introduction to Journalism

- 1. **Write** a news story in the proper inverted pyramid format.
- 2. **Write** a headline that conforms to standard newspaper specifications with proper verb tense and voice.
- 3. **Design** a front page for a tabloid size newspaper.
- 4. **Write** a feature story that conforms to AP newspaper style and is appropriate for a daily newspaper.
- 5. **Explain** the basics of media law and use these principles when writing newspaper articles.

#### **Spanish 30A - Beginning Conversational Spanish**

- 1. **Recognize** the Spanish sound system.
- 2. **Converse** with others in Spanish.
- 3. **Recognize** and **use** basic Spanish grammar and common expressions.
- 4. **Respond** appropriately to questions in Spanish.

#### **Labor Studies 12 - Collective Bargaining**

- 1. **Apply** collective bargaining theories from both management and labor perspectives.
- 2. **Analyze** and **apply** the principles of collective bargaining and labor law during negotiations.
- 3. **Utilize** negotiation skills in labor and employer relations.

#### ESL Grammar 1 and 2

- 1. **Demonstrate** correct basic grammar usage in controlled situations, in both oral and written communication.
- 2. **Recognize** and **correct** basic grammar errors in simple sentences.
- 3. **Understand** and **follow** oral and written directions. Also **demonstrate** basic aural comprehension by responding appropriately to spoken questions, statements and prompts.
- 4. **Function** as a productive member of a group by cooperating in interactive learning tasks.
- 5. **Develop** sound test-taking strategies and study skills.
- 6. **Demonstrate** responsibility for their own learning by seeking help from teachers and other students.

#### Media 131 - Nonlinear Editing for the Broadcast Media: Final Cut Pro II

- 1. **Organize** and **produce** an editing project from conception to final output to videotape, disk, or the Web.
- 2. **Demonstrate** proficiency in Final Cut Pro 5 basic editing and special effects techniques.
- 3. **Generate** animated titles using LiveType.
- 4. **Demonstrate** an understanding of editing aesthetics and the conventions underlying current industry practice, as evidenced by their final project.

#### Math 251 - Arithmetic

- 1. **Perform** basic arithmetic operations.
- 2. **Determine** and **interpret** percents.
- 3. **Convert** units of measurement using proportions.
- 4. **Solve** introductory linear equations.
- 5. **Solve** application problems using formulas.

#### Math 203 - Intermediate Algebra

- 1. **Solve** algebraic equations and inequalities.
- 2. **Examine** and **interpret** the graphs of algebraic functions.
- 3. **Solve** systems of equations.
- 4. **Solve** application problems using algebraic functions.
- 5. **Use** modeling graphs to **interpret** and **make predictions** about real-world functions.

#### Chemistry 1A/1B – General College Chemistry

- 1. **Solve** quantitative chemistry problems and **demonstrate** reasoning clearly and completely. **Integrate** multiple ideas in the problem solving process. **Check** results to make sure they are physically reasonable.
- 2. Clearly **explain** qualitative chemical concepts and trends.
- 3. **Describe, explain, and model** chemical and physical processes at the molecular level in order to explain macroscopic properties.
- 4. **Perform** laboratory techniques correctly using appropriate safety procedures.
- 5. **Analyze** the results of laboratory experiments, **evaluate** sources of error, **synthesize** this information, and **express** it clearly in written laboratory reports.
- 6. **Maintain** a laboratory notebook according to standard scientific guidelines.
- 7. **Design, construct, and interpret** graphs accurately.

#### **Physics Department (all courses)**

- 1. **Explain** and **discuss** both verbally and in written language the physics concepts listed in course content, as well as their relevance to everyday events and circumstances in a broad interdisciplinary context.
- 2. **Use** algebra, trigonometry, and calculus to **set up** mathematical descriptions of physical systems and to **calculate** measurable quantities that provide an understanding of the physical environment in terms of the concepts listed in the course content.
- 3. **Set up** laboratory equipment safely and efficiently, **plan** and **carry out** experimental procedures, **identify** possible sources of error, **implement** techniques that enhance precision, **reduce** and **interpret** data, and **report** verbally and in written language the experimental data, results, and assessment of reliability.

#### **Machine Technology 1**

- 1. **Demonstrate** basic shop safety and safe attitudes in all class activities.
- 2. **Analyze** engineering drawings and blueprints to **determine** part feature's size, location, tolerance, and relationships.
- 3. **Use** precision measuring tools to **manufacture** and **inspect** parts to required specifications.
- 4. **Calculate** proper speeds and feeds based on machine operation, conditions, materials, and tooling.
- 5. **Determine** dimensions necessary to perform secondary operations such as threading, counterboring, countersinking, and tapping through calculation and use of research materials.
- 6. **Develop** a plan of operations to **manufacture** required parts to specification using the drill press, lathe, and vertical mill.
- 7. **Demonstrate** the safe setup and operation of the drill press, lathe, and vertical mill in a manner that efficiently produces the required part to the necessary specifications.

### Writing Student Learning Outcomes Worksheet

Course Name and Number	

Outcome	Assessment
One sentence that describes a major piece of knowledge, skill, ability or attitude that students can demonstrate by the end of the course	Major assignment, project or test used to demonstrate or apply outcome

One sentence that describes a major piece of	Assessment Major assignment, project or test used to
knowledge, skill, ability or attitude that students can demonstrate by the end of the course	demonstrate or apply outcome

#### **Checklist for Writing Student Learning Outcomes**

Now that you've written your SLOs, it's best to show them to other faculty in both your discipline and outside it to see if what you've written is understandable and concise. Use the following checklist:

- 1. Have you used action verbs in describing your SLOs?
- 2. Are your SLOs written as outcomes rather than objectives?
  - Language indicates the BIG PICTURE rather than nuts and bolts
  - Describes what students can DO
  - Asks students to apply what they've learned by producing something
  - Addresses student competency rather than content coverage
  - Focuses on higher-order skills (analysis, synthesis, and evaluation rather than knowledge comprehension)
- 3. Is the SLO appropriate for the course?
  - Represents a fundamental result of the course
  - Aligns with other courses in a sequence, if applicable
  - Represents collegiate level work

# Part 3: Aligning Course Activities with Student Learning Outcomes

#### **Overview**

Now that you've defined your SLOs for a class, it's time to look at what actually goes on in your classroom. Your SLOs have determined the **destination** of your course; they describe where the student will arrive by the end of the semester. This portion of the workbook helps you **plan the route** they will take to get there. It focuses on three aspects of classroom planning:

- Aligning Activities with Outcomes
- Working with Different Learning Styles
- Using Learner-centered Teaching Techniques

Cabrillo College faculty have found that the methods described here are key factors in making SLOs a success in the classroom. These methods have helped them to focus and streamline their courses, teach to different learning styles and make sure that student learning is at the center of the class. Three other good resources are:

Learner-Centered Assessment on College Campuses: Shifting the Focus from Teaching to Learning by Mary Huba and Jann Freed

Effective Grading: A Tool for Learning and Assessment by Barbara Walvoord and Virginia Anderson

Classroom Assessment Techniques by T. Angelo and K. Cross.

All of these books include a bevy of information about the hard research that confirms the experience of Cabrillo faculty – these techniques work!

## Aligning Activities with Outcomes

**Step One: Skeleton Building** 

The first step in aligning your class activities with outcomes is to look at the scope of the entire semester. Now that you've articulated your outcomes or ultimate goals, you can turn your attention to the following questions:

- What are the major assignments that measure your outcomes?
- Where do they come during the semester?
- How do you build toward them?
- What specific class activities and homework assignments help students to successfully complete your major assignments?

Use Course Alignment Worksheet I to plot where the major assignments that measure your outcomes are placed during the semester. Think of this as the skeleton of your class. At this point, write down only where the major assignments come in the time frame of the semester.

As you work, remember that you are focusing on what students will DO, not necessarily what must be covered. Doing presupposes knowing, so of course time must be spent helping students to assimilate new knowledge. But using this approach, the organizing principle of your class is based on what students actually do and how they apply or demonstrate that knowledge, ultimately leading to mastery of the course outcomes. Start your planning with your major assignments.

#### Course Alignment Worksheet I

Course
Outcome
1.
1.
2.
3.
4.
4.
5.
Assignment that measures it
W1-
Week
1.
2.
3.
4.
T.
5.
6.
7.
8.
U.
9.

10.			
11.			
12.			
13.			
14.			
15.			
16.			
17.			

#### **Skeleton Checklist**

Look again at your course skeleton:

- Is what you've planned **feasible** for both you and your students in terms of workload and grading? How many major assignments do you have? Will students have enough time to produce them? Will you have enough time to grade them?
- Do your major assignments match your outcomes? Do they provide students with an opportunity to demonstrate their mastery of the course outcomes?
- Though it is difficult, check once again to make sure that the skeleton you've created is focused on the assignments, rather than the content covered.

#### Step Two: Assignment Evaluation

The next step is to carefully consider how your major assignments help students to demonstrate the skills or outcomes you are seeking. It helps if you take the time to articulate and define the skills that each major assignment demands. It is important to ask:

- Do my assignments reflect the kind of learning I most desire and the kind that matches my outcomes? What are the precise skills that students will need to learn to complete these assignments?
- Do my assignments require that student demonstrate the kinds of skills I am actually grading?

This step asks you to analyze your assignments to make sure they are in alignment with your outcomes. Fill out the **Assignment Evaluation Worksheet** for each of your major assignments in your class. Each time, you will be making a list of what students need to learn for that particular assignment. Cabrillo College faculty have found it illuminating to examine papers or projects to define what precisely they were hoping the assignment would demonstrate. This work also helped them to develop clearer grading criteria for the assignment, but that comes later! For now, use the worksheets to analyze the skills students will need to learn for each of your major assignments.

#### **Assignment Evaluation Worksheet**

Course	
Assignment (Describe briefly)	
SLOs Assignment Addresses (list)	
Major Skills Required (Be specific! What do students need to learn to complete this assignment?)	

## **Step Three: Assignment Skills to Class Activities To Outcomes**

The final step is to go back to your course skeleton and plot out how you will use class time, homework assignments, readings and other activities to teach students the skills your assignment requires and to allow them to practice them before the assignment is graded.

This concept of "practice" is one of the key principles to using SLOs successfully. This teaching model strongly asserts that students must practice the skills they are being evaluated on before that evaluation occurs. Again, the emphasis is on what they can do with what they are learning rather than the knowledge itself. Giving them the base knowledge or exposure to the ideas and content of the course without allowing them time to do something with it before they are evaluated on it will not lead to successful mastery of your course outcomes.

Use Course Alignment Worksheet II to describe the skills students need to learn in each week of the course to be able to complete your major assignments. Next to those skills, list the activities, exercises, homework assignments, readings, exercises etc. that will allow the students to learn the content the skill requires and to practice it.

Be brave! Be willing to let go of favorite class activities or readings that don't actually contribute to the skills required and ultimately to the class outcomes. Be creative! Allow yourself to invent other activities that focus on the skills needed. You may find that certain activities actually contribute to mastery of your outcomes, though you weren't aware of it. Others may need to be cut.

Remember that students will need good exposure to the content of your course in order to apply it in an assignment. But once again, place application at the center of your planning rather that focusing on coverage. Coverage is necessary, but if there's only time for covering content and not applying it, how do you know that learning is actually taking place? Perhaps you need to rethink how you are using class time and how students are first exposed to the content so that there is ample opportunity for skill demonstration and application. The section of this workbook on Learner-Centered Teaching may give you some ideas.

#### **Course Alignment Worksheet II**

#### Course:

Week	Skills	Exercises, Activities, Assignments
1		
2		
3		
4		

Week	Skills	Exercises, Activities, Assignments
5		
6		
7		
8		

Week	Skills	Exercises, Activities, Assignments
9		
10		
10		
11		
12		

Week	Skills	Exercises, Activities, Assignments
13		J
14		
15		
16		
17		

## **Working with Different Learning Styles**

Now that you have a plan for your class, based on your outcomes and assignments, it's time to look at your teaching methods. Do your methods encourage all students to learn? How well do you work with students of differing learning styles?

Every instructor knows that students learn differently – all it takes is a look around the classroom. Students simply don't all absorb material in the same way. Yet, Learner Outcomes Institute faculty found, after analyzing their classroom practices, that they tended to teach to only one particular learning style, and it usually matched their own. Becoming aware of this allowed faculty to create new methods of instructional delivery designed to reach all students.

This portion of the workbook is designed to help you:

- Identify your own learning style
- Analyze your teaching methods in respect to learning style
- Design new activities or methods of delivery that will reach all learning styles

# **Step One: Identifying Your Learning Style**

There are several methods or theories that describe student learning styles. Though they may call the various types different names and base their classification systems on contrasting research, all agree that learning style can be divided into several broad categories and these affect how students learn. Several on-line sites describe their approach to the subject and provide a quick test or questionnaire that will identify the user's learning style.

Use one of the sites listed below to identify your own learning style, its strengths, weaknesses and preferences and read the site material on how that style learns best. Then familiarize yourself with the other learning styles listed. Use the **Identifying Learning Style Worksheet** to gather information.

- 1. Keirsey Temperament Sorter:
  - www.advisorteam.com/temperament\_sorter.register.asp
- 2. Index of Learning Styles:
  - www.ncsu.edu/felder-public/ILSdir/styles.htm
- 3. Learning Style Survey for College:
  - www.metamath.com/mutliple/multiple choice questions.cgi
- 4. Support For Learning:

This marvelous site includes many different learning styles tests and resources for faculty to analyze them.

www.support4learning.org.uk/education/lstyles.htm

# **Identifying Learning Styles Worksheet**

My Learning Style (list name)	
Key Characteristics (list several important traits)	
Best Learning Methods (list preferred learning activities)	
Other Learning Style	
Key Characteristics	
Best Learning Methods	
Other Learning Style	
Key Characteristics	
Best Learning Methods	

Other Learning Style	
Key Characteristics	
Best Learning Methods	
Other Learning Style	
Key Characteristics	
Best Learning Methods	

# **Step Two: Analyzing Your Teaching Methods**

Now it's time to take a look at your teaching methods. Are they primarily directed at one learning style? Some Cabrillo faculty have been surprised and shocked to find how frequently they teach to only one learning style. Most have found that after analyzing their own preferences, it was easy to add activities or assignments that reached other learning styles. Students enjoyed the variety and, much to the instructor's delight, deeper learning took place for all.

To analyze your teaching methods, revisit **Course Alignment Worksheet II.** In the margins, identify which learning styles are targeted by each activity on the sheet. Take an inventory of the types of activities you are planning. Over the course of the semester, do you have a balance of activities for all learning styles? Do you provide alternative methods for some assignments so that all learning styles are given an opportunity to succeed?

# **Step Three: Designing New Activities**

You can easily design new class activities or assignments to balance the learning style emphasis in your class by using the information on the **Identifying Learning Styles** worksheet. Take a careful look at the best learning methods for each learning style. Then decide if any of the activities on your **Course Alignment Worksheet II** can be changed so that they work for a different learning style. Record your changes on the **Revised Course Alignment Worksheet.** 

# **Revised Course Alignment Worksheet**

### Course:

Week	Skills	Exercises, Activities, Assignments
1		
2		
3		
4		

Week	Skills	Exercises, Activities, Assignments
5		
6.		
7		
8		

Week	Skills	Exercises, Activities, Assignments
9		S
10		
1.1		
11		
12		

Week	Skills	Exercises, Activities, Assignments
13		
14		
15		
16		
17		

## **Learner-Centered Teaching**

Now that you've organized your course with respect to scheduling assignments and teaching to different learning styles, it's time to look at them through one last lens: how learner-centered is your class?

What is the focus in your classroom? Do students spend most of their time listening to you lecture, give perspectives on an issue or relate important content information? Or do they spend it on activities that require them to interact and grapple with what is being taught? Is there a balance between the two? What lies at the center of the hours that you and your students spend together? What is actually going on?

This portion of the workbook will:

- Explain some of the theory behind learner-centered teaching
- Help you to analyze your own approach

### **Learner-Centered Teaching: The Theory**

The theorists behind the SLO teaching model believe that we need to make a change in how we think about classroom instruction. Some have gone so far as to call it a "paradigm shift." The shift asks faculty to define their role in a different way. We should no longer think of ourselves as primarily imparters of information whose job is to pour knowledge into the empty heads of passive students. Rather, our role should be to facilitate student interaction with the material, providing the information but stepping aside from a starring role and becoming more of a supporting player. Students should be at the center of the course, interactively working with the knowledge that they are being taught.

The debate on this theory has been fierce. The SLO theorists support their beliefs with research which shows that students learn critical thinking and higher-order reasoning from interactive activities in the classroom rather than lecturing. This "active learning" has been shown to result in greater and more long-lasting information retention and skill-building. Students seem to be able to do more with what they've learned.

On the other hand, those who question this approach to education point out that students can't do anything with material until they have learned basic concepts, facts or vocabulary in a field of study. Furthermore, in order to facilitate an orderly sequence of learning and, in community colleges, to help students transfer, certain areas must be covered before a student can move on. How in the world can a hard working instructor cover the necessary basics and still have time in class for all this interactive learning?

Faculty at Cabrillo College's Summer Learner Outcomes Institutes have joined the debate and conducted their own experiments using a learner-centered approach. For most, this meant examining how they were using class time. A helpful way to think about this issue, as presented in *Effective Grading A Tool for Learning and Assessment* by Barbara Walvoord and Virginia Anderson, is to consider when it is best for students to **first** be exposed to new concepts and information. In the traditional way of teaching, this is done through lecture in class. Active learning asks students to do the first exposure at home. The figure below, from *Effective Grading*, demonstrates the approach.

	Lecture based Teaching	Interactive Teaching
Class time	First exposure (Student first hears or observes facts, ideas, processes not encountered before)	Process (student applies, analyzes, argues, solves problems using first exposure material)
Student Study time	Process	First Exposure

<sup>&</sup>quot;That's all very nice," you might argue, "but my students won't often read the material assigned for homework or they won't understand it when they do."

Cabrillo College faculty have found that asking students to do first exposure at home means that they must create some sort of inducement or good reason for students to make the effort. Faculty have:

- Given quizzes
- Assigned short writings
- Required students to answer a short set of questions that must be turned in at the beginning of each class.

Designing some sort of activity that counted toward the final grade resulted in students doing the work. Then, class time was spent processing the information or solving problems (note the emphasis on student activity), with the instructor available to help, but not to lead.

Faculty graded this preparatory work, but didn't spend much time on it. They didn't respond with the kind of detail they would use for a major assignment or project. Instead a small number of points were awarded, work was either passed or not passed or given a check plus, check or check minus grade.

This approach can work for large classes as well. Some instructors have begun to use class time for problem solving, rather than lecture. When lectures are necessary, faculty are aware of the research that states that after 10-20 minutes of continuous lecture, the ability to assimilate and understand the material greatly decreases. The following techniques can be used to help students retain lecture information:

- After 7-10 minutes, stopping to ask rhetorical questions which are answered in student notebooks.
- Surveying the class ("Raise your hand if you agree or disagree or have encountered an example?")
- Turn to your partner and (share examples or repeat back just learned information)
- Guided lecture (students listen for 15-20 minutes without taking notes, then spend 5 minutes recording all they can remember. They then work in groups to reconstruct the lecture conceptually, teaching it to each other)
- Immediate Mastery Quiz (a quiz is given at the end of each lecture. The Seattle Community College district has done research that shows that learners retain almost twice as much material when a quiz is included at the end of the period)

At the end of this section is a list of other resources for making large classes interactive.

Finally, a word of warning. Cabrillo faculty have found that some students do not respond positively to an active learning approach. They are comfortable with sitting back and passively receiving material. They want their instructors to be like television: entertaining, mildly interesting and asking nothing more of them than to watch. A learner-centered approach to teaching demands much more from students and makes learning more of their responsibility. Some students had difficulty in changing their role in the classroom.

### **Sources for Active Learning**

The sources listed below appear in Wolvoord and Anderson's Effective Grading.

### Resource 4.2.

### Sources for Interactive Teaching and Learning.

Bean, 1996. Integrating writing, critical thinking, and active learning.

Bonwell and Eison, 1991. Strategies for active learning.

Brown and Ellison, 1995. Single chapter overview, with specific examples of faculty using active learning.

Halpern and Associates, 1994. Part one contains six articles on instructional strategies that promote active learning.

Meyers and Jones, 1993. Strategies for active learning.

### **Resource 4.3**

### **Sources for Making Large Classes Interactive.**

Bonwell and Eison, 1991. Summary of research about learning in large classes and suggestions for making them interactive. (See pp. 14-19.)

Gibbs and Jenkins (eds.), 1992. Teaching large classes in higher education: how to maintain quality with reduced resources. Theoretical issues, case studies, and institutional support for change.

Tobias, 1994. Reports how a chemistry professor improved students' pass rate in large classes.

Walvoord and Williams, 1995. Video for faculty shows how five faculty from various disciplines are making large classes interactive.

Weimer (ed.), 1987. Collection of essays on teaching large classes.

Electronic discussion group to share ideas about large classes. To join, send the following email message [SUBSCRIBE LCIG-L first name last name] to [LISTSERV@UGA.CC.UGA.EDU].

### **Analyzing Your Teaching**

A quick way to get a sense of your approach to teaching is to once again return to the **Revised Course Alignment Worksheet.** Look over your list of activities and exercises. How are you using class time? How much is used for first exposure to course materials? How much first exposure occurs out of class?

In the margins, note where first exposure occurs each week of the semester.

If you find that most of your class time is devoted to first exposure, is it possible to redesign the course so more processing can occur in class? What kinds of carrots can you create so that students will be rewarded for completing first exposure on their own time (and penalized if they don't do it)? Can you design any class activities so that students have more opportunity to problem solve, analyze, argue or apply course content?

If you are willing to experiment, revise that **Course Alignment Worksheet** one last time to alter where exposure first occurs and to design new class activities that allow students to process materials. Use the **Revised Course Alignment Worksheet** to record your ideas.

# Part 4: Assessing Student Mastery of Student Learning Outcomes

### **Assessment Methods**

### "Good assessments:

- Give us *useful* information.
- Give us reasonably accurate, truthful information.
- Are *fair* to all students.
- Are *ethical* and protect the privacy and dignity of those involved.
- Are *systematized*.
- Are cost effective, yielding value that justifies the time and expense we put into them."

(Linda Suskie, Assessing Student Learning: A Common Sense Guide, p. 18.)

Start with your stated student learning outcomes (SLOs), and decide on appropriate assessment methods for each.

The assessment methods chosen should include both **direct and indirect evidence**. Direct methods should be relied on the most, and these should be supplemented by indirect evidence. The methods chosen should be **cost-effective**. Most importantly, the assessments we choose should give us **useful** information that can be used for improvement.

**Direct Assessment Methods:** (these involve evaluating students' actual performance)

- Standardized tests
- Tests or specific test questions that faculty write these can be used to assess certain questions that apply to stated SLOs
- Embedded assignments (term papers, projects, lab reports, other assignments)
- Performance evaluations
- Portfolios (a collection of the student's work over time)

**Indirect Assessment Methods:** (these explore indicators of student learning, and can provide information about attitudes, values, and the like. These are not guarantees of student learning, but indicators that they have probably learned. These methods are also useful for finding out why students did or didn't learn and for coming up with ideas for possible improvements/changes.)

- Surveys
- Focus groups
- Interviews
- Reflective essays/writing samples

An assessment method that can and should be used in any classroom: **embedded assignments** graded using a rubric or primary trait analysis.

Keep in mind that we're not expected to assess every outcome every semester! That would be too much to do at once. Each department should decide on an assessment plan in which all outcomes are eventually assessed. Maybe one or two outcomes could be assessed each semester for each class. It's also important that we "close the loop" – that we use the results for

improvement. That's the whole point of assessment! (The accreditation team will be looking for this.)

For information, advice, pros, and cons of each type of assessment method, see the following sources:

Allen, Mary J. *Assessing Academic Programs in Higher Education*. Bolton: Anker, 2004. Chapter 5 covers direct assessment techniques, and Chapter 6 covers indirect assessment techniques.

Suskie, Linda. *Assessing Student Learning: A Common Sense Guide*. Bolton: Anker, 2004. See Part III, Chapters 7-13.

Both of these books are available in the Laney College Library. They are highly recommended.

### **Using Rubrics - Overview**

How can you tell if students in your course have achieved mastery of your student learning outcomes? That's easy. You simply grade the assignments that measure the outcomes. However, you may need to grade differently than you have been doing. This teaching model believes that students will perform better if they understand how they will be graded **in advance.** They need to know the precise standards and criteria that make up an A, B or C grade.

"But, my students know that already," you perhaps protest. "We talk about it on the first day of class. The percentages that make up their final grade are right in my syllabus. And I use a grading sheet when I return work."

Many Cabrillo College faculty at the Summer Learner Outcomes Institute began the session certain that they were perfectly clear with students about grading. Sure, they had some complaints over the years, but that was to be expected. Yet, when asked if they told their classes exactly what elements composed an A paper, project or major assignment, most admitted that they had not gone into it in that kind of detail. The good news is that once they did, through developing a **grading rubric**, they found that students were much less confused. Students seemed to have a better grasp of what they needed to do to successfully complete an assignment. More importantly, once the assignments were graded using the rubric, students understood the marks they earned. Complaints about grades were greatly reduced!

A **rubric** translates the standards and criteria that make up grading into some sort of chart or description. Rubrics can be used to score many kinds of written assignments or exams, papers, projects, speeches or portfolios. They are not useful, however, as a grading mechanism for multiple choice or short answer tests. However, you can analyze those kinds of assessments by looking at groups of questions to also determine how well students are mastering your outcomes.

A rubric answers the question, "What precisely is an A on a particular assignment or project? How is it different from a B or C?" While this is information that many of us carry inside our heads, in order to clearly assess student learning outcomes, it must be articulated in writing. However, it is up to you – the expert in your classroom – to define these standards and criteria and how they will be applied to the class work that you assign. Your rubric will be as individual as your grading style and pedagogy.

This portion of the workbook is designed to help you create grading rubrics for the major assignments that measure your SLOs. After you have created a rubric, it's helpful to share it with another faculty member in your discipline (or better yet, in a different discipline) to check if:

- The wording is understandable to a student or novice (watch for an excess of discipline-specific jargon).
- The progression of criteria for each level is logical and consistent.

### **Introduction to Rubrics**

A rubric is a very flexible grading tool that can be used to clarify your expectations, make grading more efficient, promote student learning, and assess student learning. Rubrics are especially useful for grading complex, subjective assignments that don't have just one "right" answer, such as papers, reports, and performances.

Rubrics include a list of dimensions or aspects of the assignment (such as "organization", "argumentation", "creativity", "use of color", "depth of analysis", etc.). For each dimension, there is a description of the highest level of achievement. This represents what the student should be aiming for. In addition, there are descriptions of the lower levels of achievement for each dimension. A rubric is typically given to the students ahead of time, before they turn in their assignments. Ideally, it is given to them at the time the assignment is made.

Rubrics can and should be used to make your expectations clear to your students. Rubrics can also be used to collect assessment results for accreditation and for analysis and improvement of your class or program.

### Why use Rubrics?

Here are some compelling reasons for using rubrics in our classes:

- Rubrics make our expectations clear to students, so they can focus their time and energy on the aspects of the assignment that are most important. The characteristics of excellent work are spelled out for the students (without giving away any answers), so students know what they should be striving to perform on the assignment.
- When your expectations and grading criteria are clearly provided for students, there are far fewer arguments about grades ("She got an A but I only got a B. Why? I don't understand. It's not fair!")
- Rubrics save grading time. When grading with a rubric, simply circle the appropriate description for each aspect of the assignment instead of making lengthy comments on each student's paper. If you know of a common type of error or a comment that you frequently write on student papers, include it on the rubric. When students make that mistake, just circle the item on the rubric.
- Using a rubric allows you to grade consistently. This is especially helpful if more that one person is grading the assignment. However, even if you're the only person grading the assignment, it helps you be more consistent, since your grading standards are right there in front of you.
- Since using a rubric can allow you to grade assignments faster, students get feedback sooner, and can then make adjustments and corrections as soon as possible. Students can get the most out of feedback if it is given soon after they complete the assignment.

- Rubrics provide an efficient way of conveying useful feedback to students. When their
  assignments are returned and they look over the completed rubric, they have a clear sense
  of where their strengths and weaknesses are. Since the description of the highest
  performance level is also on the rubric, they also have an idea of what they need to do to
  improve.
- Rubrics can help students evaluate their work and that of others. By comparing their
  work to the performance standards of the rubric, students can learn to recognize and
  produce quality work.
- Rubrics can be used to help us refine our teaching skills. When you use a rubric to grade assignments, you can easily make photocopies of the completed rubrics before returning them to students. One can then tally how the class did overall on each dimension of the assignment. A look at the tally can tell you the strong and weak points of the entire class. This information can be used to modify or improve the class. What should you be spending more time or effort on? The results of the tally give you evidence for what is working well and what could be improved. The next time you teach this class, you can grade the same assignment again and see if there's any change in class results as a result of the changes/improvements you made. Surprise! You are performing assessment and "closing the loop".
- Rubrics can be used for assessment. By tallying how a class (or students in a program) performed on different aspects of the assignment, it becomes clear where the problem areas are. This information can be used to improve or make changes to an individual class or to an entire program. You can track how students perform on particular aspects over several semesters to gauge the effects of teaching modifications and improvements.
- Rubrics are very flexible and can be created to suit any assignment or situation. However, rubrics do take some time to create. Some examples of rubrics are shown here. There are also online tools to help make it easier for you. After you have developed a rubric for a particular assignment, you can easily use it in subsequent semesters with little if any modifications. Once you create a rubric, the work is mostly done. Also, if you have similar kinds of assignments, once you make one rubric you can modify it slightly to fit other assignments.

### **Sample Rubrics**

A rubric is an individual as an instructor, the assignment or the course. They can be organized and presented in many different ways. Before designing your own, it's helpful to look at rubrics developed by other teachers in different disciplines. Some of these rubrics were created by Laney College faculty, and others were created by Cabrillo faculty at the Leaner Outcomes Summer Institute. All of these sample rubrics have been successfully used by the instructors. Take a look at all the different ways you can organize and present your grading criteria to students.

Note the sample grading sheet that is tied to an English 1A rubric. Students receive both the rubric and grading sheet before attempting the assignment. The sheet is used to summarize how well the students did on each aspect of the grading rubric. It also articulates what they need to do to improve their grade in the future.

Institute faculty who used rubrics combined with grading sheets for the first time reported that they spent less overall time grading.

### Sample Rubric - Writing Assignment Grading Chart

Name _		Date		Topic	
--------	--	------	--	-------	--

### Assignment:

- 1) Find a current article that discusses sustainability issues and food availability.
- 2) Find two other references to increase your knowledge of the issue. Use these to help explain what the article is about.
  - a. These references must be reliable sources, journals, other articles, books.
  - b. Website references must be verified by another source, therefore, 2 websites with count as 1 reference
- 3) Write about 5 pages discussing the article using your new knowledge of the topic.

Follow these guidelines to ensure a good grade. Be sure to turn in this page with your paper.

Points	5 – Great!	4 – Good	3 – Okay	2 – Not okay	0
			,	,	
Relevance Current Article	Article from past few weeks & relevant to class	From a few months ago	From previous year	Article over a year old	Not about a relevant topic
Background References*	At least two references with supportive data tied in	Two random references not used to explain	One reference that supports article	One reference only	No other references
Paragraph Structure	Thesis statement first, followed supporting information	Good thesis statement, new data presented mid-way	Weak thesis statement, no concluded sentence	No thesis statement, no concluded sentence	No thesis statement, no flow of sentences
Summary of Information	Presented: Issue discussed, background info on topic, relevant, suggestions	Missing one of the previous items	Missing two of the previous items	Missing three of the previous items	Missing all of the previous items
Overall Presentation	Good flow of sentences and between paragraphs. Easy to read	Paragraph structure good with no flow between them	No structure to paragraph, but sentence structure okay	No paragraph or sentence structure. No misspellings	No paragraph or sentence structure, misspellings
Followed directions	5 pages, no more than 12 pt font, double spaced, references cited	Missing one of the previous items	Missing two of the previous items	Missing three of the previous items	Not a discussion of the article

<sup>\* 2</sup> websites = 1 reference!!

### **Overall Point Total**

Total Points \_\_\_\_\_/30

**Comments:** 

Rubric created by Amy Bohorquez, Biology Department, Laney College

## Sample Rubric – Lab Notebook Grading Chart

Name	 Date	 Topic	:

Points	5 – Great!	4 – Good	3 – Okay	2 – Not okay	0
Completeness	All labs completed as assigned	Missing 1-2 labs	Missing half the labs	Missing over half the labs	Missing majority of the labs
Goals for each lab	Goals for each lab in your own words	Goals copied from the book Some individual	Goals copied from book only	A few goals per lab	No goals at all
Diagrams & Figures	Includes ones that relate to topic beginning covered in class	Has most of the figures, but not all of the important ones	Half diagrams & figures included	Only a few each lab	No diagrams
Activities and Explanations	Concise, complete explanation & descriptions	Some activities labeled & explained	Activities labeled w/out explanations	A few activities written down	No Notes or activities written down
Computer Labs	All Computer labs activities; explanations of why it's important	All Computer labs activities with little explanation	Half the computer lab activities completed	One or two activities completed per lab	No activities listed for computer labs
Overall Presentation	Complete, well organized, great notebook to review material	Complete, lacking organization, adequate notebook for review	Partially completed, partially organized	Lacking qualities for review	Not great notebook

### Other needed information (need to have for full points!)

- Table of contents with all labs up to date
- Grades page with updated scores and totals

### **Overall Point Total**

- Total Points \_\_\_\_\_/30
   Total Points \_\_\_\_\_/30
- 3) Total Points \_\_\_\_\_/30
- 4) Total Points \_\_\_\_\_/30

### **Comments:**

Rubric created by Amy Bohorquez, Biology Department, Laney College