



Strengthening Student Success Summit

Student Services and Student Success

Survey Findings

Thank you very much for taking the time to complete this survey. Below you will find the how the participants felt about this Summit. Thank you again!

1. Which of the following best describes your reasons for attending the Summit on Student Services and Student Success

- Better Understanding of Assessment of Student Services
- Learning from Other Colleges
- Sharing the Best Practices in my College
- Other Reasons

Finding:

46 % of respondents attended this Summit to Learn from Other Colleges

52 % wanted to have a Better Understanding of Assessment of Student Services

12.5 % of stated that Sharing the Best Practice in their College was the reason for them attending this Summit

Other Reasons:

“To see is SAOs would be addressed as part of Non Instructional Programs”

“Asked to Attend”

“Great job highlighting each of the college and helping everyone grasp a better understanding”

“To foster dialogue & to demonstrate how important this is! Student services often gets loot”

2. What College are you representing?

- BCC
- COA
- Laney
- Merritt
- District

Findings:

24 % of attendees who completed the survey represented BCC

30 % COA

17 % Laney

17 % Merritt

17 % District

3. Did this Summit provide assistance in helping you complete meaningful and useful assessments in your student service area?

- Yes
- No
- Maybe

If you answer No or Maybe, would you please state what assistance you might need:

Findings:

83 % of the attendees who completed the survey answered YES to this question.

17 % answered May Be

Respondents who answered Maybe provided this feedback:

“certainly thought provoking”

“learned from other colleges”

“while I learned about the diverse methodological options, I am interested to acquire and learn about processes at other colleges. At that point I look forward to the relevance”

“more participation from colleagues”

4. Would you recommend future District Summits on Assessment of Student Services?

- Yes
- No

If No, why not?

Findings:

100 % of respondents answered Yes to this question. Two attendants also wrote: “absolutely” and “ yes, but just need an hour or 2”

5. Did you think this Summit was effective in reaching its goals of sharing best practices and engaging in a dialogue about meaningful assessments?

- Yes
- No
- Maybe

Findings:

83 % responded Yes and 17 % responded Maybe:

A respondents who answered Maybe wrote:

“ I am not sure what the ultimate goal was, but there was a lot of useful info presented”

6. In what ways could this or future Summits be improved?

Findings:

“well organized”

“exchange more practice and data”

“make sure all presenters are present”

“put TaskStream at the end”

“summit was very satisfactory- a great beginning”

“need everyone to bring samples”

“more publicity to garner better participation”

“for me, it would be better to take 1 topic (i.e. – best practices)and spend more time on that area so I could develop a little more competency”

“as individuals share, it would be great to also share tools and processes”

“more advance notice”

“less paper, electronic documents”

7. What other concerns or suggestions do you have?

Findings:

“negative feedback from students’ surveys”

“none”

“keep the focus on students services alive. When we talk SLOs in PCCD highlight work in Students Services and Professional Development”

“student services and the action of entering data into TaskStream”

“discourse on the alignment of TaskStream and Student Services SLOs”

“maybe, we attempted to cover too much, but overall Great Job! It was a great group of presenters and attendees. Thank you for putting this together”

“this should be the beginning of the district wide dialogue – not an end”

“none”

“I felt like a team member when asked to share info, and looking forward to the next one. Thanks!”

“keep up great work”

“let’s do it again!. Let’s have food. Good agenda”

“do not schedule for lunch time unless you prepare at providing snacks”

“perhaps as TaskStream is supposed to be the main repository , instead of having a separate APU process next year, the focus should be completing and findings and action planning process in TaskStream”

Thank you again for your feedback!