Laney College
Virtual Student Town Hall
April 6, 2020
12:30-1:30pm
Laney College
Student Town Hall Agenda

- Welcome & Agenda Review
  - Moderator - Vicki Ferguson, Vice President, Student Services
- Things To Know
- Highlight Remote Student Support Services
- Questions and Answers with Key Staff/Faculty/Administrators
- Closing
  - Dr. Tammeil Gilkerson, President
THINGS TO KNOW

SPRING 2020 CLASSES

- All classes begin again today April 6th via remote delivery (includes late-start classes)
- Contact your instructors for information on learning platforms for lecture, labs & assignments
- If you need help with different learning platforms (Zoom, Canvas, etc.) staff and students are available to help you
  - The Welcome Center, call (510) 464-3540, press 4 to leave a message or send an email to cbradford@peralta.edu
  - The Student Success Center, call (510) 463-4412
THINGS TO KNOW

IF YOU NEED TO DROP A CLASS(es)

- Students will be issued an Excused Withdrawal (EW)
  - will not affect grade point average or academic progress/probation status
  - 1-year time limit to submit the EW form
  - Access the form at [https://web.peralta.edu/admissions/forms/](https://web.peralta.edu/admissions/forms/)

- Excused Withdrawal(s) could affect financial aid if drop below 12 units. Please check-in with the Financial Aid Office prior to dropping classes to understand the impact

- Currently the District is not issuing refunds at this time
Things To Know

ADDITIONAL CLASS OPTIONS

- **Retaking a Course:** Students can retake a course attempted during the pandemic and colleges are being directed to disregard the previous grade when computing a GPA once the course has been retaken and completed.

- **Deadlines for Pass/No Pass Grades:** The deadline for selecting a pass or no pass option instead of a letter grade is being waived. Students should, however, be aware that the University of California and California State University systems require courses for a major to be completed with a letter grade and many transfer institutions restrict the number of transfer units that may be taken as P/NP.

- **Probation or Unsatisfactory Progress:** ‘No pass’ grades will not be considered in probation and dismissal procedures. Students attempting to complete a course under the current situation, rather than withdraw, will not be negatively affected should they ultimately be unable to successfully complete the course.
THINGS TO KNOW

IF YOU WANT TO CHANGE YOUR GRADING OPTION

- Students may elect to change from receiving a traditional letter grade (A,B,C,D,F) to a Pass or No Pass (P/NP) option
  - Check with a counselor to see if this might have any impact on any requirements
  - Online counseling appointments can be scheduled by visiting laney.edu/counseling/ or for a phone counseling appointments, call (510) 464-3152
  - EOPS/CARE/CalWORKs/NextUp students can schedule a counseling appointment by visiting laney.edu/eops-CARE-b2b-CalWORKs/ website

- Students may elect to request an Incomplete (I) and create a contract with the instructor to finish the outstanding coursework within an agreed upon timeframe.
  - Check directly with your instructor on whether or not this is an option
UC/CSU ANNOUNCEMENTS REGARDING TRANSFER

UC and CSU have outlined system-wide measures to support transfer bound students in relation to disruptions caused by the COVID-19 pandemic to winter, spring, and summer 2020 courses. Visit the websites below for specific information:

- [https://www.cde.ca.gov/ls/he/hn/documents/csuadmissioncovid19impact.pdf](https://www.cde.ca.gov/ls/he/hn/documents/csuadmissioncovid19impact.pdf)
THINGS TO KNOW

UC/CSU ANNOUNCEMENTS REGARDING TRANSFER

- Temporarily suspending the cap on the number of transferable units with “pass/no pass” grading applied toward the minimum 60 semester/90 quarter units required for junior standing.

- Suspending the letter grade requirement for A-G courses completed in winter/spring/summer 2020 for all students, including UC’s most recently admitted freshmen.

- Providing that there will be no rescission of student admissions offers that result from students or schools missing official final transcript deadlines, and student retention of admission status through the first day of class until official documents are received by campuses.

- CSU campuses will clear admission for upper-division transfer applicants with 48 semester/72 quarter transferable units who have completed English Language (A2) and mathematics/quantitative reasoning (B4) by start of fall 2020 (including courses taken in summer 2020).
THINGS TO KNOW

CO-CURRICULAR ACTIVITIES & COMMENCEMENT

- Student-Athletes will regain 1-year of eligibility of play
- Tentative Virtual Graduation, May 22, 2020
- We will be hosting a number of virtual student events and activities. Look out for announcements.
Remote/Online Student Services Webpage

- [Laney.edu/online-student-services/](Laney.edu/online-student-services/)
- Access to a list of Frequently Asked Questions
- Direct links to key student services & support being offered online
- Additional resources
We understand that you have some questions about your classes, so our staff members composed a list of Frequently Asked Questions to help address some of your concerns. Here you will learn about your options, as well as some of the resources available to you. To view a complete list of the student services and departments that are available remotely, click here.
THINGS TO KNOW

REMOTE SERVICES

▶ Admissions & Records forms are all now fillable PDFs; will accept email as signature

▶ All offices are maintaining regular virtual business hours
  ▶ Regularly checking email and voicemail. Responses will be given within 24-48 hours
  ▶ Be sure to leave clear information including your student identification number and how best to reach you.

▶ Enrollment for Summer and Fall 2020 Classes begins today, April 6th
# Online Student Support Services

In response to the COVID-19 Shelter-in-Place order, Laney College is dedicated to providing students with remote student and support services. See below the many support services and how you may contact them for assistance.

## Admissions & Records and Welcome Services
Monday-Friday 8:00am-4:30pm
https://laney.edu/admission_records/
(510) 464-3105

## APASS
Monday-Friday 8:00am-4:00pm
laney.edu/apass/
APASS@laney.edu
(510) 741-9177
https://laney.edu/adult_transitions/

## Adult Education Program
Monday-Friday 9:00am-5:00pm
navigation@peralta.edu
(510) 464-3323

## Cashier Office
Monday-Friday 8:00am-4:00pm
ktran@peralta.edu
info@peralta.edu
(510) 464-3129 or 510-464-3323

## Counseling Services
Monday-Thursday 8:00am-4:00pm
Tuesday-Wednesday 8:00am-7:00pm
https://laney.edu/counseling/
(510) 464-3862

## DSPS - Disabled Students Programs & Services
IN-PERSON MTW 9:00am-3:30pm
Phone In: M-Th 9:00am-3:30pm
https://laney.edu/dspss/
(510) 464-3329

## EOPS/CARE/CulWORKS/NextUp
Monday-Friday 8:00am-4:30pm
https://laney.edu/eops-care-culworksnexup/
(510) 464-3431

## Financial Aid
Monday-Friday 8:00am-4:30pm
Friday 8:00am-12:00pm
https://laney.edu/financial_aid/departmental-aid/
(510) 464-3420

## Gateway to College Program
8:00am - 4:00pm
(510) 986-3841

## Laney Employment Services Center
Monday-Friday 8:00am-5:00pm
https://laney.edu/employment/
(510) 464-3930

## Puente Project / LatinX
Monday - Friday
9:00am - 4:00pm
(510) 986-6550

## Recruitment, Assessment & School Relations Dept.
Monday-Friday 8:00am-4:30pm
https://laney.edu/recruitment/
(510) 464-3390 or 510-464-3346

## Restoring Our Communities
Monday-Friday 9:30am-6:30pm
Laney.edu/restoringourcommunities/

## UMESA
Monday-Friday 8:00am-4:30pm
(510) 464-3421

## Veterans Resource Center
Monday-Friday 8:00am-4:30pm
https://laney.edu/veteran_affairs/
(510) 464-4184 or 800-888-6984

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**Students will be able to make appointments to have virtual 1:1 tutoring appointments (via phone, Zoom or a combination).**

**Net Tutor on Canvas**
See notes on how to access at https://laney.edu/tutoring

**Student Success Center: Test & Academic Support**
https://laney.edu/tutoring/tutoring-resource-center/

**Writing Center**
https://laney.edu/writing-center/

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[https://laney.edu/online-student-services/](https://laney.edu/online-student-services/)
Questions & Answers
Closing
Thank You

For more information visit Laney.edu or reach out to one of our offices for support.

This presentation will be available on the home page, through email blast and posted on social media platforms.