



# Improve **student success** and retention with **NetTutor**, the highest quality **online tutoring service** available.


NetTutor, the first online tutoring service dating back to 1999, is still the premier service in the industry because we provide the benefits you look for in a tutoring service, including tutor quality, availability, and accessibility.




**Ask NetTutor - Live 1-to-1 Help**  
Tutors are available for this group right now



**NetTutor Q&A Center: 0 in queue; 0 in-progress; 0 answered**  
Drop off a question and get a response from a tutor






**NetTutor Paper Center: 0 in queue; 0 in-progress; 78 reviewed**  
Upload your paper and get feedback from a tutor



**My NetTutor Tutorial Archive: 5 Sessions**  
Archive of live NetTutor tutorial sessions

If you need help or have questions, please submit a [Customer Support Request](#)  
[Review End User Agreement](#) - [Review Privacy Policy Statement](#)  
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# PROFESSIONAL TUTORING FOR STUDENTS

## Best Tutors in the Industry

- NetTutor only hires the best, most qualified professional tutors
- Tutors must complete a rigorous training program
- Tutors are regularly evaluated for performance, quality, and consistency
- NetTutor never uses third-party offshore organizations or independent contractors
- All tutoring is consolidated in our corporate headquarters in the US

## Paper Center

- Dedicated Paper Center supports an important need for students
- Trained professionals help students improve their critical thinking and writing skills
- Papers are reviewed, annotated, and returned in less than 48 hours
- Students needing further assistance can also join a live tutor

## Customization

- NetTutor is the only major online tutoring service that -through Rules of Engagement- allows each institution to customize the service students will receive

## Audio/Video

- Students can use audio and video during live sessions to fit their learning needs

## Availability

- NetTutor is available 24/7/365 in all levels of math and English
- Extensive hours in all other subjects
- We never close, not even for holidays or during semester breaks

## Market-leading Accessibility

- Tutors are trained to communicate effectively and to use all suitable techniques to help all students
- Integrated Text-to-Speech greatly enhances the tutoring experience for visually-impaired users
- Students can switch to an accessibility-enhanced mode that uses text-based collaboration

## Simple & Transparent Pricing

- NetTutor is the only service that charges only for the time spent supporting students
- No flat rate pricing on paper reviews, no archiving time added to tutoring sessions, no rollover fees on hours not used in the purchase year, no set-up fees, no training charges, and no marketing fees

## Mobile Device Support

- Students can get tutoring when and where they want since all features are available on mobile platforms, including Android, iOS, and Windows 8/10 devices.

# Professional tutors are available to help promote student success and increase retention rates at your institution

**R**ecent studies designed to measure the effectiveness of online tutoring compared to face-to-face tutoring have consistently found that students participating in online tutoring receive the same benefits as students participating in face-to-face tutoring. NetTutor is the only service that can ensure our tutors complement on-campus tutoring initiatives and pedagogy.

Started in 1999, NetTutor was the first company to make online, on-demand tutoring available 24/7. We were also the first tutoring company to employ a collaborative, interactive whiteboard created expressly for online tutoring purposes, which allows tutors and students to easily discuss complex problems.

NetTutor helps you extend tutoring to students who cannot make it to on-campus tutoring centers, provide tutoring support for subjects for which it is traditionally hard to find in-person tutors, like nursing and computer science, and provide an online tutoring experience customized to your students' needs.

## What Makes NetTutor Unique

**Customization** – NetTutor is the only online tutoring service that allows each institution to customize the service students will receive by tailoring Rules of Engagement (ROE). The ROE specify how tutors interact with your students—the assignments and question types for which tutors can provide assistance, the course materials tutors have access to, and any specific pedagogy tutors should follow. This allows NetTutor to provide the same level of service that on-campus tutors provide.

**Centralized Tutoring** – NetTutor is the only online tutoring service whose tutors are centrally located to ensure quality of service, participation in training activities and professional development, and adherence to customized requests from each institution. Tutors benefit from a collaborative environment where they interact with each other, share best practices, and learn from colleagues.

**Our Tutors** – NetTutor only hires the best, most qualified professional tutors. We never use third-party offshore organizations or independent contractors to provide tutoring for your students. At minimum, tutors hold bachelor's degrees in their subject areas, pass rigorous subject matter exams, and participate in ongoing training and professional development based on industry-best standards.

**Transparent Pricing** – NetTutor is the only service that has the simplest form of pricing: we only charge for the time we spend supporting students. This means there is no flat rate pricing on paper reviews, no archiving time added to each session, no rollover fees on hours not used in the purchase year, no set-up fees, no training charges, and no marketing fees. You will only pay for the time our tutors spend supporting your students.

**Truly 24/7/365** – No other service is available every minute of every day of the year. We never close, not even on holidays, and we do not reduce hours when schools are not in session.

For more information, please contact Ken Karpman at [kkarpman@link-systems.com](mailto:kkarpman@link-systems.com) or (813) 674-0660 ext. 215

